

GIRO is a convenient, cashless mode of payment. To help you better understand the GIRO payment method, here are some answers to the most frequently raised questions on GIRO:

Frequently asked questions (FAQs) on GIRO for fee deduction

How do I get started?

Complete this GIRO application form with your enrolment package. Send it back to us with your enrolment forms or deposit the duly completed form in the "Financial Application Forms" box outside Student Services.

Mailing Address:

Student Finance & Collection
Finance Department
TEMASEK POLYTECHNIC
21 Tampines Ave 1
Singapore 529757

What happens if there are insufficient funds in my bank account?

We will send you a reminder to inform you to pay via AXS. The Polytechnic reserves the right to impose late fee at the rate determined by Management if the outstanding fee is not settled by the due date. Please also note that some banks do impose bank charge for unsuccessful GIRO deduction.

How long do I need to wait before my GIRO arrangement is effective?

GIRO arrangement for your invoice settlement will only take place when the statement 'The amount payable will be deducted from Bank account' **is shown on the fee payable statement**. The fee payable statement can be retrieved from the TP Oei Student App.

GIRO will **not** be arranged before confirmation received from your bank.

Can I set a payment limit on my GIRO deduction?

Yes, you can, but you should ensure that the limit is sufficient to pay for all charges. If the amount payable by you exceeds the limit, no deduction will be made from your bank account. You will then need to pay your fees by AXS before the due date.

When will the GIRO deduction be made?

A deduction will only be made from your bank account on the due date stated on the fee payable statement. The amount deducted will be reflected in your bank statement.

Can I stop GIRO payment for fee deduction?

Yes, you will need to give us at least 3 weeks' notification before fee due date. Alternatively, you can inform your bank to stop GIRO deduction.

Can I arrange to make GIRO deduction from another party through his/her bank account?

Yes, you can, by stating his/her name, account no. and your student's admission no. on the GIRO form.

What happens to my GIRO arrangements that are no longer used?

You should terminate your GIRO arrangements with your bank.

LIST OF PARTICIPATING BANKS/FINANCE COMPANIES IN INTERBANK GIRO

Please note that your bank account must be maintained in one of the below listed banks/finance companies.

BANK OF AMERICA, NATIONAL ASSOCIATION	INDIAN OVERSEAS BANK
BANK OF CHINA LIMITED	JPMORGAN CHASE BANK, N.A.
BANK OF EAST ASIA, THE	MIZUHO BANK LIMITED
BANK OF INDIA	OVERSEA-CHINESE BANKING CORPORATION LTD
BANK OF TOKYO-MITSUBISHI UFJ, THE	RHB BANK BERHAD
BNP PARIBAS	STANDARD CHARTERED BANK
CIMB BANK BERHAD	UNITED OVERSEAS BANK LTD
CITIBANK NA	HONGKONG AND SHANGHAI BANKING CORPORATION LIMITED, SINGAPORE BRANCH, THE
CREDIT AGRICOLE CORPORATE AND INVESTMENT BANK	
DBS BANK LTD	HSBC BANK (SINGAPORE) LTD
DEUTSCHE BANK AG	MALAYAN BANKING BERHAD
INDIAN BANK	MAYBANK SINGAPORE LIMITED